



October 2024



Pictured: Cybersecurity Analysts, William Cornett and Jeff Boutell, work to protect Telecom and Warren County Agencies from the threats of Cybersecurity.

REMINDER: MONTHLY MAINTENANCE - Wednesday, October 16, 2024

*Central Square maintenance - 5:00am – 8:00am *Monthly maintenance - 5:00pm– 8:00pm <https://status.wcpsn.net/>

WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS
Recommendation Tech Bulletin is updating soon!
It is time to start thinking about Mobile Data Computer/
MDC (MDC – any mobile device with a Windows OS
(operating system) that connects to the PSN (Public Safety
Network) via VPN (Netmotion) and their future with the
upcoming Windows 11.

The end date for Telecom's use of Windows 10 will be July 31, 2025.

We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware.

As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro's 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn't supported.

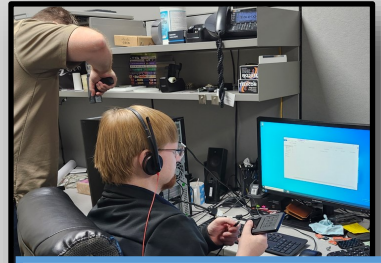
Here are the current systems from Panasonic Toughbook line:

** G2 - CF20 replacement [CLICKHERE](#)

** CF-33 [CLICK HERE](#)

** FZ-55 [CLICK HERE](#)

** CF-40 - Fully-rugged FZ-55
(No one has yet)



Pictured: Philip Bomer, Data Systems Technician 3, and Jeff Boutell, Data Systems Technician

EXTRA, EXTRA, READ ALL ABOUT IT!

OCTOBER is Cybersecurity Month

William Cornett, Telecom's Cybersecurity Analyst, is introducing an engaging program throughout the entire month of October. This initiative aims to enhance awareness within Telecom and Emergency Services regarding the ever-evolving threats of cybersecurity attacks. We will focus on educating everyone about potential risks and exploring the vulnerabilities that can compromise our systems through malware and other malicious activities AI being the leader. Cybersecurity Awareness Month reminds everyone that there are simple, effective ways to keep yourself safe online, protect data, and ultimately help *secure our county and world.*



OCTOBER AGENDA IS AS FOLLOWS:

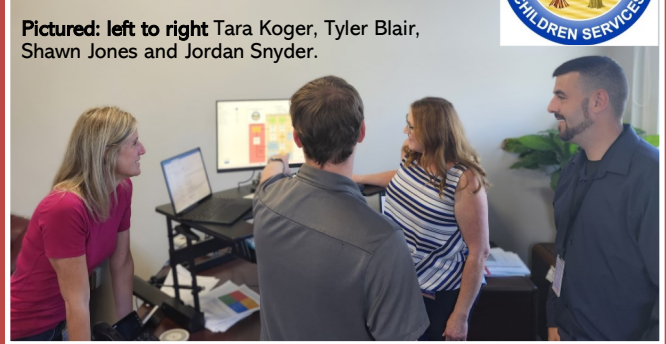
- KICKOFF:** Sept 30th - Introduction in our ALL HANDS T ELECOM HUDDLE
- WEEK 1:** Oct 7 - Hot off the press! Report suspicious emails!
- WEEK 2:** Oct 14 - Stop the presses! "Look out for AI" (Part 1)
- WEEK 3:** Oct 21 - Extra! Extra! Read all about it!
- WEEK 4:** Oct 28 - See, then say! "Look out for AI" (Part 2)

9/11 Remembrance Ceremony On 9/11/2001, we faced tragedy and witnessed heroism that defined a generation. On 9/12024, Telecom, along with many other Warren County Citizens, honored the lives lost and the brave souls who have defended our nation ever since. At the Remembrance Ceremony, together, we remembered and stood united. **#NeverForget #UnitedWeStand**



Pictured above: Tim Simpson, Kim McKinney, Dustin Flint, Alex Mokrycki and Steven Jennison

We value our Partners! Telecom's Jordan Snyder, Supervisor of Infrastructure Systems and Tyler Blair, Infrastructure Systems Analyst 1, work with Children's Services Director, Shawna Jones and Supervisor, Tara Koger on the Shortel Phone System to ensure it is functioning properly and also providing a support structure should any issues arise.



Pictured: left to right Tara Koger, Tyler Blair, Shawn Jones and Jordan Snyder.

TELECOM TRAINING

We have had an influx of Training requests! If you didn't know, Telecom offers *in person* (classroom style) training for our Warren County agencies and partners. We also offer online videos, technical bulletins and one-on-ones. These trainings include a Telecom overview, radio training, data systems overview as well as a Computer Aided Dispatch (CAD) overview. We are more than happy to accommodate, and will give you a tour of both Telecom and the Emergency Communications Center (ECC)!
Please send your training request to: Help@wcoh.net



Pictured above: multiple Fire and Law agencies, as well as Warren County partners, with Telecom Staff in TC Training sessions.



MEET 4 of OUR TELECOM AUXCOMM UNIT VOLUNTEERS



Before coming to Telecom/AuxComm: he has recently retired from the IT Industry, where he owned/managed *Quanexus*, an IT services and consulting company. **His education and industry training include:** a bachelor's degree in electrical engineering

technology and a master's degree in science administration. He is also a licensed *Extra Class Amateur Radio Operator*. He is a bit old school and enjoys operating CW (morse code).

Key skills he plans to utilize at Telecom include: His training as an engineer, his management skills and amateur radio skills.

In his spare time: He spends time with my wife and enjoys traveling. He is also very involved with the Dayton Hamvention and the Dayton Amateur Radio Association (DARA).

A fun fact about Jack is: He likes to try new things. He has always wanted to be an EMT. After retiring he obtained my EMT certification and am volunteering with Massie Township FD, and other groups as needed such as Dayton's Box 21. He also got his fire-fighter certificate.



While volunteering at Telecom/AuxComm: he currently works at Lebanon City Schools teaching 7th grade science. **His education and industry training**

include: a Masters in Education. **Key skills he plans to utilize at Telecom/Auxcomm include:** He and another Telecom member are responsible for the training of the AuxComm members.

In his spare time: he spends time with his family, friends, and a fishing rod!

A fun fact about John is: He is the 5th generation grower of plants in a family run greenhouse.



Before coming to Telecom: she worked with Lebanon Fire Division and Carlisle Fire & Rescue. **Her education and industry training include:** BS Education, ATS Fire and

EMS Administration, Ohio Fire Executive.

Key skills she plans to utilize at Telecom include: Trained weather spotter for 25 years, radio communications, NIMS certification.

In her spare time: she spends time with her spouse and enjoys camping friends!

A fun fact about Krista is: she is learning to play the bowed dulcimer.



While volunteering for Telecom/AuxComm: he works at Cintas Corporation in marketing and industrial health and safe. **His education and industry training include:** I studied Communications at the University of Cincinnati and have numerous certifications from the

FEMA Emergency Management Institute, as well as other National Domestic Preparedness Consortium organizations.

Key skills he plans to utilize here at Telecom include: Organizational standards development and implementation, as well as member training.

In his spare time: he spends time with his girlfriend, Shelby, and their two Siberian Huskies.

A fun fact about Colin is: He enjoys giving back by volunteering for Team Rubicon on natural disaster response deployments across the US.

For additional information on becoming a TELECOM/AUXCOMM UNIT VOLUNTEER, visit the [website](#)

Telecom Birthdays & YEARS of Service!



Union Township Fire Department Annual 9/11 Cookout

Thank you Chief Napier and Union Township Fire Department for including WC Telecom at your Annual 9/11 cookout! It was a beautiful tribute to the fallen heroes and survivors. The violin player was amazing!



WE ARE HIRING!



OPEN POSITIONS

- INFRASTRUCTURE SYSTEMS TECHNICIAN
- COMMUNICATIONS SYSTEMS ANALYST I

[APPLY HERE](#)

For more info: [click here](#)

Cradlepoint Certified Network Associate Certificate

Congrats to both Jeff Boutell, Data System's Technologist 1, and Philip Bomer, Data System's Technologist 2, for completing the CPCNA (Cradlepoint Certified Network Associate) at the Cradlepoint workshop in Dublin, Ohio!



Engraving Services

Warren County Telecom services free of charge to Warren County-dispatched agencies, Lebanon agencies, and Franklin agencies. Some additional departments receive complimentary engraving services but must provide the material. Engraved products include accountability tags, passports, command board accessories, name plates, signage, etc.



#TCKudos Recognition! Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to the employee and their Supervisor/Department Head.

If you know of someone from Telecom that has gone over and above—please take the time to [nominate](#) them!



October is Breast Cancer Awareness Month!

Telecom's very own, **Jessica Johnson**, Administrative Assistant, has been "Cancer free" for almost 7 years! This month, we want to honor and celebrate her victory! To hear her sweet and brave story, click [here](#). We also want to recognize others who have heroically battled breast cancer and won, and to pay tribute to those who have lost the fight.

October is a time annually devoted to educating everyone about Breast Cancer and the importance of early detection and access to timely, high-quality care. No matter who you are or where you live, Breast Cancer may touch your life! October also reminds and encourages all women that early detection is key to catching the disease when it is most treatable!



Pictured above (left to right): Kim McKinney, Lisa Hicks, Kristy Oeder and Jessica Johnson.

"TECH REFRESH" in the Emergency Operations Center (EOC)



The Telecom Infrastructure Unit and Data Systems Unit members work together to install power strips for the Emergency Operations Center (EOC) on a "Tech Refresh" project! Telecom takes a proactive approach of regularly updating and

modernizing the IT infrastructure for our partners and agencies to keep up with technological advancements. Our ultimate goal is to improve performance, security, and operational efficiency, while also helping adapt to the changing market.

Jersey Day "for a Cause" Fundraiser is BACK!

Telecom's **THIRD** Jersey Day fundraiser started on September 19, 2024 and will run through June 19, 2025. We wear a sports jersey on the 3rd Thursday of the month and donate a \$1 (or more) to a particular local fund in need.

This term, Telecom voted to help raise money and awareness for the **Warren County Peer Support Team**! This peer support team helps Warren County first responders, agency employees, and family members who are experiencing stress after a critical incident.

All proceeds will be donated to the WC Peer Support team in June 2025!

To learn more about how you can help, click the logo:



Warren County Emergency Management Agency and TELECOM

The **Warren County Emergency Management Agency (EMA)** is a county agency that helps prepare for, respond to, and recover from disasters. Its mission is to support Warren County citizens, strengthen communities, and promote a culture of preparedness in Warren County by providing a comprehensive emergency management program that prepares for, responds to, recovers from, and mitigates against natural and man-made emergencies and disasters.

Warren County Telecom works with the EMA by providing phones and all technical and incident response needs in the Emergency Operations Center (EOC) (as pictured above) and in the offices.

To learn more about the Warren County Emergency Management Agency, [click the logo](#):



Pictured above: Sydney Renner, EMA Manager, at the County Supervisors meeting, with a very impactful presentation of what all the EMA does for our county.



Pictured above: (left to right): Frances Fick, LEPC Grants Coordinator, Sydney Renner, EMA Manager and Matthew Mumma, EMA Specialist.



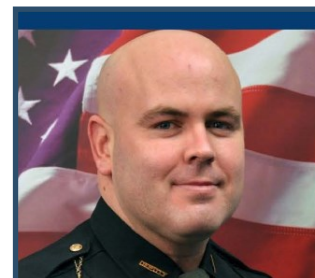
Pictured above (left to right): Tyler Blair and Tommy Kramer.



Sergeant Brian Dulle 5K 12TH Annual Walk/Run!

On Sunday, September 28, Telecom's Tommy Kramer, Data Systems Analyst 1 and Tyler Blair, Infrastructure Systems Analyst 1, participated in the Sergeant Dulle 5K Walk/Run!

Telecom values relationships on and off the clock. Showing support and loyalty for such an honorable cause, are characteristics of Telecom staff, and is their way of personally giving back to the Warren County Community!



Sergeant Brian Dulle EOW 05-10-2011

All proceeds help fund the "Brian Dulle Memorial Award" for outstanding cadets at the Butler Tech Peace Officer Academy & Police Unity Tour

